

## Quality Policy

Maximum customer satisfaction, together with top quality services and products compliant with current legal requisites are the main objectives pursued by Color Tech s.r.l. through prompt continuous improvement of its manufacturing processes.

Top management is also convinced that to excel in its business the support, involvement and satisfaction of all its staff at all levels is of vital importance.

Involvement also develops through vocational training, as well as:

- ✓ A quality policy;
- ✓ Corporate objectives;
- ✓ The structure and contents of our quality management system.

In order to achieve excellence in its processes Color Tech S.r.l. undertakes to:

- ✓ optimise its processes to reduce waste and create value where possible;
- ✓ monitor its corporate processes by establishing measurable targets, which must be subject to improvement;
- ✓ carry out inspections of the quality management system so that areas for improvement can be identified;
- ✓ valorise the contribution of human resources to corporate processes;
- ✓ seek suitable resources to meet customers' needs, including their known or merely perceived expectations.

San Polo di Piave, 05 November 2015